

Business Use Case Declaration

Hunter Store — Payment Gateway Integration

Hunter Store

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Address: House No C-550 Sector 31-E, Street 2, Korangi, Karachi, Sindh.

Website: <https://www.cybercafestore.com>

1. Business Overview

Hunter Store is a digital marketplace specializing in CodyChat addons, themes, login pages, and custom scripts. We serve a global customer base with instant-download digital products. This document outlines our business use case for payment gateway integration, required for compliance and gateway approval.

2. Business Model — Digital Delivery

Our business model is 100% digital. All products are delivered electronically through instant download links after successful payment. Key characteristics:

- **Product Type:** Digital goods (PHP scripts, CSS themes, JavaScript plugins, documentation)
- **Delivery Method:** Instant download from user account after payment confirmation
- **No physical goods** are shipped or stored
- **No subscription/recurring billing** — all purchases are one-time
- **Average transaction value:** \$10 – \$50 USD

3. Delivery Model

1. **Customer browses** products on the storefront.
2. **Customer adds items** to the shopping cart.
3. **Customer proceeds** to checkout and selects a payment method (PayPal or credit/debit card).
4. **Customer is redirected** to the secure payment gateway to complete payment.
5. **Gateway confirms** payment via callback/notification.
6. **Download links** are immediately made available in the customer's account.

No manual intervention is required — the entire process is automated.

4. Payment Gateway Use Case

We require payment gateway integration to process customer payments securely. Our gateway use case includes:

1. **Secure Payment Processing:** Process one-time payments for digital products in USD (primary) and PKR (display only).
2. **Payment Methods:** Accept PayPal, Visa, Mastercard, American Express, and Discover.
3. **Tokenization:** Card data is tokenized by the gateway — Hunter Store never stores raw card numbers.
4. **Fraud Protection:** Gateway-level fraud screening and AVS (Address Verification Service).
5. **Instant Confirmation:** Payment confirmation via webhook/callback triggers automatic digital delivery.
6. **Receipt Generation:** Invoices and payment receipts generated and stored in customer accounts.

5. Customer Interaction with Payment

1. Customer selects products and clicks "Checkout."
2. Customer reviews the order summary including itemized prices and total.
3. Customer selects a payment method from available options.
4. Customer clicks "Complete Purchase" and is redirected to the gateway's secure page.
5. Customer enters payment details on the gateway's page (not on Hunter Store).
6. Upon success, customer is returned to Hunter Store with a confirmation message.
7. Digital download links are immediately accessible in the customer's account.

6. Refund Policy Summary

In compliance with payment gateway requirements, our refund policy is as follows:

- All digital product sales are final due to their downloadable nature.
- Refunds are considered on a case-by-case basis for defective products, technical errors, or duplicate charges.
- Refund requests must be submitted within 7 days of purchase via email.
- Approved refunds are processed back to the original payment method within 5–10 business days.

Full refund policy: https://www.cybercafestore.com/refund_policy.php

7. Policy Pages

All required policy pages are publicly accessible on our website:

- **Privacy Policy:** <https://www.cybercafestore.com/privacy.php>
- **Terms of Service:** <https://www.cybercafestore.com/terms.php>
- **Refund Policy:** https://www.cybercafestore.com/refund_policy.php
- **Terms of Use:** https://www.cybercafestore.com/terms_of_use.php
- **Payment Information:** <https://www.cybercafestore.com/payment-info.php>

8. Website & Contact Information

Field	Details
Business Name	Hunter Store
Website	https://www.cybercafestore.com

Email	admin@hub.cybercafestore.com
Phone	+92 300 0060885
Address	House No C-550 Sector 31-E, Street 2, Korangi, Karachi, Sindh.
Business Type	Digital Products / E-Commerce
Primary Currency	USD (United States Dollar)
Secondary Currency (Display)	PKR (Pakistani Rupee)

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For questions, contact admin@hub.cybercafestore.com